

Section 1: PRODUCTS/MEMBERS IN GUARANTEE

E-mail: technicalsupport@ratoa.com

| | | | |
|-------------------------------------|--|-----------------------------|--|
| Customer: | | Referring: | |
| Address: | | Telephone: | |
| | | Fax: | |
| CAP: | | E-mail: | |
| City: | | Various shipment address if | |
| Left Vat/Tax identification number: | | | |

i RMA for incomplete demands will not be delivered

| PRODUCED CODE / PC-NOTEBOOK (Label Ratoa Italy) | NUMBER SERIES (Label Ratoa Italy) and MATRICULATION P NOTEBOOK | BREAKDOWN The RMA number will be rilasciato alone in presence of the detailed description of the breakdown.. descriptions are not accepted type: breakdown, does not work. | GUARANTEE Classified field a Ratoa Italia |
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NORMS THAT REGULATE THE SHIPMENT OF MATERIAL IN GUARANTEE THROUGH R.M.A.

- 1) The products sent in RMA will have to be given back complete of the equipment of the driverofthe installed members..
- 2) The RMA number will be delivered within 2gg worked you from the date of reception from part of Ratoa Italy SpA of the present module compiled in every its part through email to the address technicalsupport@ratoa.com
- 3) The RMA number has solar validities 10gg from the date of issue. Exceeded such term new demand will have to be carried out one. The products sent with past due numbers of RMA will be refuse to you from the warehouse.
- 4) The assigned number of RMA will have to be brought back in visible way is on packs that on the transport document, pain the refusal from part of the warehouse.
- 5) The transport of the material from the customer towards the laboratory of technical attendance agrees to total loaded and risk with the customer. They will not be accepted produced sent in carriage forward, if not in presence of expressed acceptance from part of Ratoa Italy I re-enter of the material from the laboratory of technical attendance will be carried out in free port.
- 6) The provvederà warehouse to refuse whichever delivered material lacking in packs or with I pack not suitable. The Notebook will have to be given back in theirs packs originates them.
- 7) **Eventual damagings which had to the transport with improper packing will have the effect of the immediate forfeiture of the guarantee.**
- 8) **In case the sended product turned out working, or the breakdown was not imputable to factory defect, will come debits 30,00€a.tito it of reimbursement, to knit to it gives back of the product.**
- 9) The Ratoa Italy is not responsible for no reason of the data inserted in personal the computer. The customer, aware of the eventual necessity to supply to the formattazione of hard disks for the resolution of the breakdown, is held to carry out to own it cures the rescues of the data before the shipment of the product.
- 10) Eventual costs of lying debit to you from the courier in the transport from our laboratory of attendance towards the named point of destination will be entire debit to you.

Date _____

Stamp and company for acceptance (Obligatory) _____

| | |
|---------------|----------------------|
| N. RMA | DATE Emission |
|---------------|----------------------|

For not express indicated how much in the present it is made reference to the Conditions Generates them of supply that agree automatically accepted

