

Section 2: PRODUCTS/MEMBERS OUTSIDE GUARANTEE

E-mail: technicalsupport@ratoa.com

Customer:		Referring:	
Address:		Telephone:	
		Fax:	
CAP:		E-mail:	
City:		Various shipment address if	
Left Vat/Tax identification number:			

The out of order service of search and estimate of expense for the products outside guarantee involves a cost of 100€+ Vat for the Notebook

that, in case of lacked repair, it will have to us it are corresponded to the withdrawal of the product

PRODUCED CODE / PC-NOTEBOOK (Label Ratoa Italy)	NUMBER SERIES (Label Ratoa Italy) and MATRICULATION P NOTEBOOK	BREAKDOWN The RMA number will be rilasciato alone in presence of the detailed description of the breakdown.. descriptions are not accepted type: breakdown, does not work.	GUARANTEE Classified field a Ratoa Italia

NORMS THAT REGULATE THE MATERIAL SHIPMENT OUTSIDE GUARANTEE THROUGH R.M.A.

- 1) The number of RMA for the products outside guarantee will be rilasciato within 7gg worked to you from the date of reception from part of Ratoa Italy Srl of the present module compiled in every its part through technicalsupport@ratoa.com
- 2) The RMA number has solar validities 10gg from the date of issue. Exceeded such term new demand will have to be carried out one. The products sent with past due numbers of RMA will be refuse to you from the warehouse
- 3) The assigned number of RMA will have to be brought back in visible way is on packs that on the transport document, pain the refusal from part of the warehouse.
- 4) The assigned number of RMA will have to be brought back in visible way is on packs that on the transport document, pain the refusal from part of the warehouse.
- 5) The times of closing RMA for the products outside guarantee will be communicate to you, if possible, only at the moment of the diagnosis of the breakdown
Eventual costs of lying debit to you from the courier in the transport from our laboratory of attendance towards the destination on indicated will be entire debit to you.
- 6) The member eventually replaced enjoys a period of equal guarantee to three months. Such period passes to leave from the date of the closing of the participation.

Date _____

Stamp and company for acceptance (Obligatory) _____

N. RMA	DATE Emission
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For not express indicated how much in the present it is made reference to the Conditions Generates them of supply that agree automatically accepted

